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Programme planning

Proposed strategic framework for the period 2014-2015

Part two: biennial programme plan

Programme 28
Safety and security

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Overall orientation

28.1 The purpose of the programme is to provide leadership, operational support and oversight of the United Nations security management system, as established by the General Assembly in its resolution 59/276 and subsequent resolutions. It is to be noted that the United Nations security management system covers over 150,000 personnel and 300,000 dependants in over 2,000 duty stations.

28.2 The overall objectives of the programme are: (a) to enable United Nations activities by ensuring a coherent, effective and timely response to all security-related threats and other emergencies; (b) to ensure effective risk mitigation through the establishment of a coordinated security risk management methodology, including a threat and risk assessment mechanism implemented in full cooperation with national authorities of host countries; and (c) to continue to develop high-quality best-practice security policies, standards and operational procedures across the United Nations system, including the appropriate degree of standardization, and to support their implementation and monitor compliance.

28.3 Recognizing that sharing ideas, experiences, opportunities and costs is the only way to reduce the common vulnerability, and maximize resources, the Department of Safety and Security will achieve its mission through an integrated and interdependent organizational approach by working closely with all the United Nations system agencies, funds and programmes, under the umbrella of the Inter-Agency Security Management Network.

28.4 The work of the Department will be implemented under two subprogrammes: security and safety coordination and regional field coordination and support. For the period 2014-2015, the Department will continue to focus on enhancing the coordination of the United Nations security management system; ensuring the continuing formulation and implementation of policies and procedures relating to the security and safety of United Nations personnel and their eligible dependants, visitors, delegates, premises, and assets; and consolidating, harmonizing and promulgating common policies, standards and operational procedures. The Department will continue to support and advocate the systematic determination by the United Nations system of the criticality of its programmes, especially in high-risk environments, in order to augment the security risk management approach followed by the United Nations security management system. The Department will continue to increase and improve its security analysis capability and foster Member State collaboration. The Department will continue to take the lead in coordinating the activities of the United Nations system security and safety network. The Department will continue to examine measures to strengthen both human and financial capacity available in the Department to facilitate rapid response to security incidents and emergencies and to enhance crisis management within the United Nations system security and safety network.

Subprogramme 1
Security and safety coordination

Objective of the Organization: To provide a secure and safe environment for staff members, delegates, visiting dignitaries and other visitors on United Nations headquarters premises and regional commissions, and to prevent damage to United Nations property and facilities

Expected accomplishments of the Secretariat	Indicators of achievement
(a) A safe and secure environment for staff, delegates and visitors at United Nations headquarters locations and regional commissions	(a) (i) Increased percentage of elements of minimum operating security standards achieved at United Nations headquarters locations and regional commissions (ii) Decreased number of unauthorized entries to United Nations premises (iii) Reduced number of safety-related claims received
(b) Systematic and coordinated United Nations close protection operations	(b) Increased number of personal protection operations coordinated across United Nations headquarters locations and regional commissions
(c) Improved planning and preparedness for emergencies and crisis situations at United Nations headquarters locations and regional commissions	(c) All updates and testing of crisis, evacuation and contingency plans as required by the administrative phase at the duty station are fully complied with at all duty stations

Strategy

28.5 This subprogramme is the responsibility of the Division of Security and Safety Services. The Division will provide strategic guidance and direction in order to better position the Security and Safety Services to support the programmes of the United Nations system and manage global security threats within its area of responsibility; and through the Protection Coordination Unit, will manage all United Nations personal protection operations in a systematic and coordinated manner. Decisions on the deployment and staffing of personal protection teams will be based on detailed security threat and risk assessments. The Security and Safety Services will continue to enhance the security and safety of the United Nations environment by: (a) increasing the level of preparedness for managing crisis and emergency situations; (b) coordinating the standardization of safety and security policies and monitoring their implementation; (c) implementing and complying with headquarters minimum operating security standards; (d) enhancing coordination of security- and safety-related efforts with the host country authorities; (e) enhancing security awareness among delegations and staff; (f) improving crisis and emergency response efficiency at United Nations headquarters locations and regional commissions; and (g) increasing the level of professionalism of security and safety personnel through the provision of specialized training, which will also maximize the utilization of officers for multiple specialized security roles. The focus will be on: sound delivery of their core functions of reviewing; and enhancing basic

physical and operational security, developing and updating contingency plans and exercising effective management of its resources.

Subprogramme 2
Regional field coordination and support

Component 1
Regional field operation coordination

Objective of the Organization: To provide a secure and safe environment for staff members of the United Nations system, associated personnel and eligible dependants, and to enable United Nations programme activities at all duty stations

Expected accomplishments of the Secretariat	Indicators of achievement
(a) Improved safety and security arrangements for the United Nations	(a) (i) Updated security risk assessments endorsed by the Division of Regional Operations
	(ii) Increased percentage of minimum operating security standards/minimum operating residential security standards consistent with security risk assessments implemented
(b) Enhanced preparedness for contingencies and crisis situations along with timely response to security incidents	(b) (i) Increased percentage of security plans of Division of Regional Operations endorsed
	(ii) Crisis Coordination Centre activated by the Department of Safety and Security no more than 3 hours from the time of a significant security incident
(c) Enhanced security management system	(c) (i) Increased percentage of host countries which have dedicated security focal points
	(ii) Increased percentage of agency, fund and programme offices, facilities or operations that receive security assistance visits, assessments and surveys by Department of Safety and Security Security Officers where there is no agency Security Officer

Strategy

28.6 This subprogramme is the responsibility of the Division of Regional Operations. The strategy for implementing the subprogramme will be to focus on creating conditions to strengthen safety and security arrangements by: (a) coordinating safety and security issues among the organizations of the United

Nations system; (b) monitoring the implementation of established security and safety policies; (c) developing security requirements for new missions as well as for special, regular and emergency operations; (d) ensuring the timely updating and high quality of all country-level security risk assessments; (e) assisting and monitoring the implementation of the minimum operating security standards at all duty stations and in the security components of peacekeeping operations and humanitarian and other special missions in the field; (f) carrying out situational analyses of the extent of participation of the host country in strengthening United Nations security; (g) updating security and safety modalities and operating procedures, and developing crisis-management response plans, capabilities, and procedures; (h) coordinating with the Department of Peacekeeping Operations, the Department of Field Support, the Department of Political Affairs and the Office for the Coordination of Humanitarian Affairs on the planning, implementation and review of safety and security programmes for peacekeeping, humanitarian and other special missions in the field; and (i) strengthening cooperation with the host country regarding the safety and security of staff members, facilities and equipment of the United Nations system. Additional efforts will focus on enforcing the accountability and responsibility of designated officials, field security officers and other participants within the framework of the new mechanism of accountability and responsibility in the area of field security for the implementation of the minimum operating security standards at all duty stations of the United Nations system. Efforts will also be made to increase the number of security management teams that undertake joint country planning as well as the number of United Nations agencies, funds and programmes that include cost considerations in their planning and delivery of programmes.

Component 2
Field support

Objective of the Organization: To provide safety and security knowledge and skills to all relevant actors within the United Nations system and to reduce and/or prevent critical-incident stress

Expected accomplishments of the Secretariat	Indicators of achievement
(a) Strengthened capacity of staff of the United Nations system to manage critical-incident stress	(a) (i) No less than 96 per cent of staff and their families in the high-risk duty stations in the field receive stress-management training
	(ii) Increased number of United Nations and partner counsellors trained in critical-incident stress management in emergency settings
	(iii) No less than 97 per cent of affected United Nations staff receive emotional first aid and psychological damage control following reported critical incidents

(b) Strengthened capacity among the United Nations security management system, managers (designated officials, security management team members) and United Nations personnel	(b) Increased participation in security training
(c) Capacity to locate staff and to provide members of the security management system with relevant security information	(c) (i) Increased percentage of United Nations personnel and eligible dependants can be located at any given time at all United Nations locations worldwide (ii) Increased percentage of United Nations staff members with responsibilities in the security management system have access to the information management tools provided by the Department on the www.unsmin.org website, including the security level system, premises vulnerability questionnaire, cost share budget system, travel request information process, travel advisory and directory and the United Nations locations database
(d) Capacity to provide advice and guidance to the United Nations security management system to make well-informed decisions regarding aviation safety, risk mitigation and operational planning for United Nations staff travel, worldwide, via commercial airlines/air carriers (international and domestic) and other aviation operations	(d) Increased dissemination of safety information related to commercial scheduled airlines

Strategy

28.7 This subprogramme is the responsibility of the Field Support Service. The strategy for the subprogramme is to focus on creating conditions to minimize security-related incidents by: (a) translating security and critical-incident stress training standards into a coherent training programme for all participants in the United Nations security management system; (b) conducting regional workshops and seminars on security and safety issues, as well as stress management; (c) developing and updating related training materials, taking into account gender-specific issues; (d) providing counselling services to staff exposed to critical-incident stress, as needed; and (e) developing tools to ensure that all United Nations staff members with responsibilities in the United Nations security management system have access to the information needed to perform their security functions.

Legislative mandates

General Assembly resolutions and decisions

54/192	Safety and security of humanitarian personnel and protection of United Nations personnel
55/468	Security arrangements at the United Nations Office at Geneva
56/255, sect. VIII	Special subjects relating to the proposed programme budget for the biennium 2002-2003: safety and security of United Nations personnel
56/286	Strengthening the security and safety of United Nations premises
57/567	Inter-organizational security measures: framework for accountability for the United Nations field security management system
59/211	Safety and security of humanitarian personnel and protection of United Nations personnel
59/276, sect. XI	Questions relating to the programme budget for the biennium 2004-2005: strengthened and unified security management system for the United Nations
60/123	Safety and security of humanitarian personnel and protection of United Nations personnel
61/263	Strengthened and unified security management system
65/132	Safety and security of humanitarian personnel and protection of United Nations personnel

Security Council resolutions

1502 (2003)	Safety and security of humanitarian personnel and protection of United Nations and associated personnel